ORA DATA REQUEST ORA-SCG-106-CY3 SOCALGAS 2019 GRC – A.17-10-008 SOCALGAS RESPONSE DATE RECEIVED: JANUARY 29, 2018 DATE RESPONDED: FEBRUARY 9, 2018

SCG Witness: Andrew Cheung Subject: Customer Services-Information Please provide the following:

1. Referring to Ex. SCG-20-R, page ASC-17, lines 4-6, "the forecast method used for the CSE cost category is the five year historical average with adjustments for incremental costs and FOF savings. The five year forecast methodology yields a baseline forecast amount of \$6.081 million."

a. Please provide the calculations that yielded the \$6.081 million number.b. For the CSE cost category, please provide the last recorded 5 years (2012-2016, 2017 if available) of cost data.

SoCalGas Response 1:

- a. Please see the following attachment for the calculation yielding the \$6.081 million number:
 - ORA-SCG-106-CY3 Attachment
- b. Previously, a report showing the five years of adjusted-recorded historical spend and the three years of forecasts was provided to Clayton Tang on January 25, 2018 in the file 'MDR General Requirements Item 17 SCG 5-Yr Hist w Fcst_Revised.xlsx'. SoCalGas used that file to provide the five years of historical labor, non-labor, and other expenses for the cost categories in the attachment to this response for the 2012-2016 period. Additionally, SoCalGas provided this data in response to ORA-SCG-083-CY3. 2017 cost data is expected to be provided to ORA in mid-March.

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2. Referring to Ex. SCG-20-R, page ASC-31, lines 26-27, "The forecast method used for this cost category is a five year average with adjustments for growth related to expanded support functions, and FOF costs and savings."

a. Please provide the calculations that yielded the forecasted value.b. For this cost category (Customer Segment Services), please provide the last recorded 5 years (2012-2016, 2017 if available) of cost data.

SoCalGas Response 2:

- a. Please see the attachment indicated in response 1a for the calculation yielding the five year average value of \$9.519 million.
- b. Please see the response 1b.